

Northbridge — Subpoena Response SOP

Policy Owner	Legal
Effective Date	2025-08-01
Revision	1.0
Classification	Internal Use Only
Applies To	All Employees, Contractors, and Vendors

1. Purpose

This document establishes Northbridge standards for subpoena response sop, enabling consistent execution, compliance, and risk reduction.

2. Scope

This policy/procedure applies to all Northbridge personnel, systems, and third parties involved in the activities covered herein.

3. Roles & Responsibilities

- Policy Owner: accountable for stewardship and annual review.
- IT/Security: implements controls, monitors compliance, and reports deviations.
- Managers: enforce requirements within their teams.
- Employees/Contractors: follow procedures and report issues immediately.

4. Requirements & Procedures

- Verify service validity; escalate to Legal within 1 business day.
- Issue preservation notice; suspend routine deletion for relevant data.
- Coordinate data collection with IT following chain-of-custody.
- Review scope with counsel prior to release; document disclosures.

5. Compliance & Exceptions

Exceptions must be documented with compensating controls and approved by the Information Technology Director. Non-compliance may result in disciplinary action.

6. Review & Maintenance

This document is reviewed annually and upon material change in risk, technology, or regulation.